

Voucher for
ITB included!



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International 2-day Training Course

 "Quality in Wellness & Spa"

 March 6th – 7th 2017, Berlin
at IHK Potsdam (near Berlin)



8th - 12th
March 2017



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“International quality requirements for wellness and spa facilities”

Quality is a key success factor of our time, especially in international health and wellness tourism. EuropeSpa – the quality seal of the European Spas Association – is the most comprehensive evaluation scheme and the only international certification system considering more than 30 national and international laws and standards covering the areas of service, safety, hygiene and infrastructure.

As a spa manager, technician, quality assurance officer, consultant, or representative of official institutions or public services you will receive an in-depth introduction to the EuropeSpa standards and the regulation it is based on. The training course offers the unique opportunity to receive firsthand information by EuropeSpa CEO Kurt von Storch and discuss your challenges and opportunities. Last but not least you will have the possibility to take a test to receive the “EuropeSpa Expert” certificate.

Contents of the training course

Quality and safety management

- Quality assurance officer
- Microbiological aspects, hygiene plans, cleaning plans
- Service quality management, conformity tests, working instructions
- Swimming pools: safety aspects, technical bathing water treatment
- Sauna area, changing rooms

Infrastructure

- Service, hygiene and safety
- Architectural aspects
- Specific quality aspects in: reception, changing room, massage cabin, wellness consultation, relaxing room, swimming pool, cosmetic area, inhalation, peloid treatment, solarium, gym

Participants will receive

- A handbook with all contents of the course (in English, approx. 120 pages b/w)
- A checklist for an internal spa check based on the original criteria of the EuropeSpa hotel spa certification (in English, approx. 25 -30 pages)
- An evening reception on the first day in a nice location in Potsdam
- A certificate of attendance at the course or – after a successful test – a certificate as a “EuropeSpa Expert”
- A one-day voucher for visiting ITB Berlin 2017



The course is held by Dr. Kurt von Storch – CEO EuropeSpa med & wellness GmbH

Terms & Conditions



Fees: € 395 plus 19 % VAT (payment until January 31st)
€ 445 plus 19 % VAT (payment after January 31st)
€ 80 plus 19 % VAT for those who would like to attend the “EuropeSpa Expert” test



Number of Participants: max. 20



Location: The course is hosted at Chamber of Commerce in Potsdam (IHK), right next to Berlin. Breite Straße 2 a-c | 14467 Potsdam

[Register now!](#)