




Curs Internacional sobre Criteris de Qualitat en Wellness i Spa

 "Quality in Wellness and Spa"

 September 17th and 18th, 2014
Andorra

“International quality requirements for wellness and spa facilities”

Quality is a key success factor of our time especially in international health and wellness tourism. EuropeSpa – the quality seal of the European Spas Association – is the most comprehensive evaluation scheme and the only international certification system considering more than 30 national and international laws and standards covering the areas of service, safety, hygiene and infrastructure.

As a spa-manager, technician, quality insurance officer, consultant, or representative of official institutions or public services you will receive an in-depth introduction to the EuropeSpa standards and the regulation it is based on. The training course offers the unique opportunity to receive firsthand information by EuropeSpa CEO Kurt von Storch and discuss your challenges and opportunities.

Contents of the training course

Quality and safety management

- Quality assurance officer
- Microbiological aspects, hygiene plans, cleaning plans
- Service quality management, conformity tests, working instructions
- Swimming pools: safety aspects, technical bathing water treatment
- Sauna area, changing rooms

Infrastructure

- Design in service, hygiene and safety
- Architecture aspects
- Specific quality aspects in: reception, changing room, massage cabin, wellness consultation, relaxing room, cosmetic area, inhalation, peloid treatment, solarium, gym.

Participants will receive

- A handbook with all contents of the course (in English)
- A check list for an internal spa-check based on the original criteria of the EuropeSpa hotel spa certification
- A certificate about the attendance at the course.

- The course is held by **Dr. Kurt von Storch** – CEO EuropeSpa med & wellness GmbH (Quality Portal of the European Spas Association).
- Terms & Conditions.
Fees: 250 €
- Number of Participants: max. 20
- Location: The training course is hosted at Ecotecnic. C/Estevè Dolsa, 48 edifici Els Marginets, 2n AD500 Andorra la Vella, Principat d'Andorra tel. +376800215