





# EuropeSpa

The international Quality System for Medical Spa and Wellness



## International 2-day Training Course

-  "Quality in Wellness and Medical Spa"
-  October 12<sup>th</sup> - 13<sup>th</sup> 2015, Wiesbaden  
Chamber of Commerce and Industry Wiesbaden,  
Wilhelmstraße 24, 65183 Wiesbaden



## “International quality requirements for wellness and medical spa facilities – an overview“

Quality is a key success factor of our time especially in international health and wellness tourism. EuropeSpa – the quality seal of the European Spas Association – is the most comprehensive evaluation scheme and the only international certification system considering more than 30 national and international laws and standards covering the areas of service, safety, hygiene and infrastructure.

As a spa manager, technician, quality assurance officer, consultant, or representative of official institutions or public services you will receive an in-depth introduction to the EuropeSpa standards and the regulation it is based on. The training course offers the unique opportunity to receive firsthand information by EuropeSpa CEO Kurt von Storch and discuss your challenges and opportunities. Last but not least you will have the possibility to take a test to receive the “EuropeSpa Expert” certificate.

## Contents of the training course

### Medical Spa

- Quality and safety management
- Healing water, healing mud, healing climate
- Microbiological aspects
- Treatment and therapies (examples)
- Swimming pools: safety aspects, technical bathing water treatment
- Sauna area, changing rooms

### Spa area

- Service, hygiene and safety
- Quality and safety management
- Quality aspects in: reception, changing room, massage cabin, wellness consultation, relaxing room, swimming pool, sauna, whirlpool, cosmetic area, peloid treatment, solarium, gym

### Participants will receive

- A handbook with all contents of the course (in English, approx. 150 pages b/w)
- A check list for an internal spa-check based on the original criteria of the EuropeSpa hotel spa certification (in English, approx. 25-30 pages)
- An evening reception on the first day in a nice location in Wiesbaden
- A certificate of attendance at the course or – after a successful test – a certificate as a “EuropeSpa Expert”



The course is held by Dr. Kurt von Storch – CEO EuropeSpa med & wellness GmbH

### Terms & Conditions



Fees: € 395 plus 19 % VAT (payment until September 1<sup>st</sup>)  
€ 445 plus 19 % VAT (payment after September 1<sup>st</sup>)  
€ 80 plus 19 % VAT for those who would like to attend the “EuropeSpa Expert” test



Number of Participants: max. 18



The course is hosted at “Chamber of Commerce and Industry” – a magnificent location of Wiesbaden, Wilhelmstraße 24, 65183 Wiesbaden